IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nikhil M. Deshpande

Title: PERSONAL ASSISTANCE SERVICE WITH INSTANT MESSAGING

Docket No.: 884.493US1 Serial No.: 09/940,755

Filed: August 28, 2001 Due Date: November 10, 2010

Examiner: Dohm Chankong Group Art Unit: 2452 Customer No.: 45457 Confirmation No.: 5778

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

X Amendment and Response under 37 C.F.R. § 1.111 (10 pgs.)

If not provided for in a separate paper filed herewith, please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

Customer No.: 45457

Robert E. Mates Reg. No. 35,271 1/6 W/